



Happy Hills Resort  
923590 Road 92  
Embros, Ontario  
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519-475-4471  
thebakers@happyhills.com

## Camper Code of Conduct 2020

This code is in effect from the 16<sup>th</sup> day of May, 2020.

Dear Seasonal Campers,

Happy Hills Resort welcomes you back! Please read this Code of Conduct (the Code) and review it with all family members. The rules in this Code must be followed to ensure we all stay safe and do not engage in activities that contravene any Provincial or Federal Government regulations and ensure we comply with all health regulations. It is important to remember that, ultimately, we are all in charge of our own health and safety. Please remember to have masks, gloves and hand sanitizer close at all times.

This Code is over and above our normal campground rules, which still apply. Strict enforcement of all rules will be in place for all registered names on your occupancy agreement. Any camper, regardless of age who breaches this Code will be asked to leave the campground immediately and your Licence of Occupation will be cancelled.

**If you have a fever or flu-like symptoms, please stay home. If you have tested positive for COVID-19, are a presumptive case, or have been in contact with anyone who has tested positive or is a presumptive case, we request that you do not attempt to enter the campground. Please remain at your residence until you have been cleared by your local health department and/or you have finished your self-isolation of 14 days.**

**If you are returning from travel outside of the Province of Ontario, do not plan to visit the campground for a period of 14 days, please remain home.**

At this time, we will be operating under the following rules. These rules may change as the Ontario or Federal Government amends legislation, and we will refine as necessary.

### Visitors

Until further notice, only people whose names are listed on the License of Occupation will be permitted in Happy Hills Resort.

As residential (Snowbird) clients are permitted visitors, they must adhere to social distancing and gathering rules like everyone else.

### Common Areas

The following common areas are closed until further notice. All areas that are closed are indicated with a sign. If you are unsure whether something is closed or not, please contact the office for clarification.

Common areas and green spaces which are closed are:

the store, office, jumping pillows, dog park, bocce ball, playgrounds, washrooms, laundry room, Rec. Hall, R.C. track, ball hockey pad, pickle ball court, tennis court, bike ramps, basketball court, sand boxes, volleyball courts, horseshoe pits, shuffle board courts, mini golf and driving range.

**Walking around Campground**

At all times campers are to obey social distancing rules as mandated by the Province of Ontario. Currently, you must stay 2 meters or 6 feet away from other campers. You may use walking trails if social distancing rules are followed.

**Limit of People on a Campsite**

Until such time as the Government of Ontario amends the number of people allowed to gather, we are limiting the number of people allowed on a campsite. Those listed on that site’s License of Occupation or registered seasonal campers practicing social distancing.

**Children**

We expect that all parents will ensure their children will obey the rules at all times. If your children cannot follow these rules, please do not bring them to the campground. Children should be accompanied by an adult at all times when off-site. This includes activities such as bicycling and walking.

**Golf carts**

Only the registered owners may operate golf carts and passengers MUST be immediate family. This is a “test allowance” as most parks have banned their use....

**Limit of campers in an area**

Campers are expected to respect and obey all signage which restricts the number of people permitted in certain areas. Social distancing and gathering rules (5 people) must always be followed.

**Office**

The office is closed until further notice, please call 519-475-4471 or e mail [thebakers@happyhills.com](mailto:thebakers@happyhills.com) if you require an appointment or have questions. We ask that you bring your own pen if you need to sign any documentation. You may use electronic e transfers for payments, or you may call in a credit card. Alternatively, we have the message box outside of the office. Please use it for cheques and any other correspondence.

**Respect of others and staff**

All customers, guests and staff are responsible for respecting the dignity and rights of everyone at the campground. Every person has a right to expect their time at the campground will be without any type of discrimination or harassment. We will not tolerate, ignore, or condone discrimination or harassment and we are committed to promoting respectful conduct, tolerance, and diversity at all times.

\_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
Camper’s Signature                      Print Name                      Site Number

\_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
Camper’s Signature                      Print Name                      Site Number

\_\_\_\_\_  
Date

